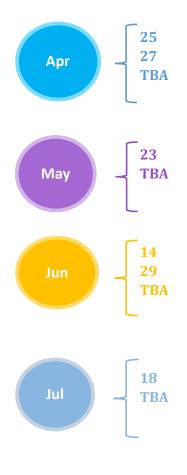


Accredited Qualifications Calendar 2016

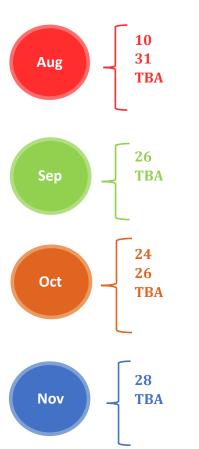


WorldHost Principles of Customer Service SQA Elementary Food Hygiene Construction Skills Certification Scheme (CSCS)

SQA Emergency First Aid at Work Construction Skills Certification Scheme (CSCS)

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SQA Emergency First Aid in the Workplace

This one-day course is a recognised first aid workplace certificate which looks at basic life support and minor injuries.

Employees will gain skills and confidence in using techniques of emergency first aid at work and the roles and responsibilities of first aiders.

Construction Skills Certification Scheme (CSCS)

This 3-day course provides participants with 3 Health & Safety certificates to gain access to construction sites upon completion of training and passing exams.

Once the course is completed we apply for a Construction Skills Certification Scheme (CSCS) 5 year labourers card which proves that individuals working on construction sites have the required training and knowledge for the type of work they carry out.

WorldHost Principles of Customer Service

This one-day world class customer service training course provides delegates with invaluable skills and essential principles and techniques for service professionalism in Hospitality and Retail.

The programme encourages customer loyalty, reduces costs to attract new customers and helps businesses gain a competitive edge by being recognised as a business which goes the extra mile to put customers first.

SQA Elementary Food Hygiene

This one-day course enables delegates to develop an understanding of the principles of elementary food hygiene. The course covers the main causes of food related illness, appropriate measures to prevent food poisoning, HACCP principles and current food safety legislation.

Participants gain dual certification in **SQA and REHIS Elementary Food Hygiene accredited qualifications** on completion of training and passing a multiple choice test.

Courses can be supported by ILA funding.

To get more information or to book a course call **(01224) 212924** or email **reception@aberdeenfoyer.com**

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