



Individual Training Accounts (ITA)

Get up to **£200**

towards the cost of a training course

Achieve qualifications to
enter employment



You could receive up to £200 towards a single course or training episode per year.

ITA funding could be right for you if you are:

- Aged 16 or over
- Not in education or involved in any other SDS funded programme
- Unemployed and looking to get back into work
- Employed and earning less than £22,000 per year
- Resident in Scotland



C.S.C.S. Card Qualification (Some Trades Included)

The Construction Skills Certification Scheme (C.S.C.S.) card will allow holders the opportunity to gain access to sites throughout the UK. We will give instruction on relevant Health and Safety matters and present the client for testing for the Level 1 Health and Safety in Construction qualification. When a candidate is deemed ready we will then present them for testing to gain the necessary full C.S.C.S. Card. There are 2 training sessions followed by 2 exams. This course cost includes training delivery, 2 exams, certificates and the C.S.C.S. card upon successful completion of both exams.

OPITO Approved Banksman Slinger

Category A qualification in Banksman Slinger/ Signaling. This course is run over 3 days. The aims and objectives of Stage 1 initial training programme is to provide candidates, who have little or no experience of the Banksman and Slinger role, with the basic knowledge of activities and the safety and regulatory requirements of those activities. Following instruction and demonstration by the training staff, the delegate will then demonstrate basic Banksman and Slinger practical skills. This training programme aims to prepare delegates with the basic Level 1 Banksman and Slinger skills to prepare them to develop to Stage 2 once in industry.



Emergency First Aid in the Workplace

This 1 day course is a recognised first aid workplace certificate which incorporates basic life support, minor injuries, AED Training (as recommended by the HSE) and EpiPen Awareness. Employees will gain skills and confidence in using techniques and equipment of emergency first aid at work and the roles and responsibilities of first aiders.

Elementary Food Hygiene

This 1 day course enables delegates to develop an understanding of the principles of elementary food hygiene. The course covers the main causes of food related illness, appropriate measures to prevent food poisoning, food allergens, current food safety legislation and demonstrates an understanding of the food safety management systems based on HACCP.



World Host Principles of Customer Service

One day, world class, customer service training course that provides candidates with invaluable skills and essential principles and techniques for service professionalism across all sectors. The programme encourages customer loyalty, reduces costs to attract new business to a company which goes the extra mile to put customers first. Candidates will be trained on:

- An understanding of the importance of customer service in various sectors.
- How to make an excellent first impression and make customers feel welcome.
- How to address customers to ensure a good rapport is made whilst remaining professional.
- Communication skills for success.
- How to empathise with customers in difficult situations and how to handle their concerns correctly.
- Why listening is an essential part of the customer service process and how to listen effectively.
- How to go the “Extra Mile” including making 5 commitments on how they will apply these commitments within their organisation. This training could be applied to any sector.

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Please note individuals can purchase these courses without an ITA and a group rate is available for bookings of 6 people and over.

For further information or to book a course please contact

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Visit us on the web: www.aberdeenfoyer.com

Profits generated by the Foyer's businesses; Foyer Graphics, Roadwise Driver Training and Foyer Works support the wider work of the Foyer.

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